

# National EAP Legal Services

Enhancing the quality of people's lives through legal programs & services

## Description of Benefits



### **Legal Assist**

Each member is entitled to one (1) initial thirty-minute office or telephone consultation per separate legal matter at no cost with a network legal provider or mediator. If a member wishes to retain a participating legal provider after the initial consultation, the member will be provided with a preferred rate reduction of 25% from the legal provider's normal hourly rate. Virtually all types of legal matters are eligible for these services.



### **Mediation**

Each member is entitled to one (1) initial thirty-minute office or telephone consultation per separate legal matter at no cost with a network mediator. If the member wishes to retain a participating mediator after the initial consultation, the member will be provided with a preferred rate reduction of 25% from the mediator's normal hourly rate. Typical matters may include divorce and child custody, contractual and consumer disputes, real estate and landlord tenant, car accidents and insurance disputes, etc.



### **Website**

To help you make time for what matters most, your employee assistance program provides online access to a wide range of resources regarding the work and life topics of interest to you and your family—all available on one website. Just log on with your company's username and password, and navigate through articles, links, interactive content, self searches, self assessments, and more.



### **24-Hour Emergency Services**

In the event of being jailed or arrested, members will have access to legal providers during after-hours and weekends. For non-emergency issues, members will be assisted on the next business day and during normal hours of operation.





## Examples of matters for which members may use this program

**Civil/Consumer Issues** – This category includes issues relating to retail transactions, warranty and other consumer product matters, issues relating to governmental entitlements and benefits, advice on small claims court and other general legal matters.

**Criminal Matters** – Services include the defense of both misdemeanor as well as felony criminal acts of all kinds.

**Estate Planning Law** – Prepare documents such as Wills, Revocable Living Trusts, Charitable Trusts, etc.

**Financial Matters** – Services include bankruptcy representation and defense of lending-related legal issues.

**Immigration & Naturalization** – This category of services includes green cards, U.S. citizenship, work and student visas, family-based immigration, deportation and removal defense, INS and immigration court appeals, asylum and many other immigration issues.

**IRS Matters** – This service assists the member in their negotiation with the IRS, whether in an audit environment or to assist them with a lien or a balance due, in order to affect the most favorable outcome.

**Personal/Family Legal Services** – These services include adoption and guardianship, custody and support matters, divorce, separation and annulment issues, and name changes, as well as other domestic or family law issues.

**Real Estate** – Real estate services include assistance in the acquisition or sale of real property, lease and rental agreements, property boundary disputes and other matters surrounding personal real property.

**Matters involving disputes or actions between members and their employer, National EAP or its plan sponsors, agents or their officers, directors or employees are specifically excluded from eligibility of this plan. Also excluded are matters that, in the attorney's opinion, lack merit. Court costs, filing fees and fines are the responsibility of the member.**

